

# WARRANTY/REPAIR FORM



Name:

Contact Phone No:

Contact Address:

Return Address:

Contact Email:

Return Authorisation Number:

Product:

Warranty repair?

Yes

No

(Non-warranty repairs will be subject to parts and labour costs)

Description of problem:

Parts damaged/affected  
by part number:

**RETURNS PROCEDURE:** Before returning any product you consider to be defective please contact ARRMA or your local dealer for advice and/or a Return Authorisation Number (please enter above). Once this is complete, remove the affected parts and securely package them and return to the service department address given to you with the return authorisation. **DO NOT** send complete models. Remove all batteries and fuel before shipping.



**ALL RETURNS PARTS REMAIN THE RESPONSIBILITY OF THE SENDER UNTIL RECEIVED BY ARRMA OR YOUR DEALER. PLEASE ENSURE THE METHOD OF POSTAGE IS INSURED TO THE NECESSARY LEVEL TO COVER THE COST OF A NEW REPLACEMENT IF REQUIRED. ARRMA CANNOT BE HELD RESPONSIBLE FOR ANY LOSSES IN TRANSIT.**